



CODE OF ETHICS

Accredited members of the South African Vehicle and Body Builders' Association (SAVABA), agree to adhere to its Code of Ethics, which is the basis of the vehicle body building industry's standard of best business practice.

-  To build/manufacture high-quality commercial vehicle body applications.
-  To perform high-quality repairs.
-  To use only proven merchandise of high quality.
-  To employ qualified personnel.
-  To offer the customer a price estimate for work to be performed.
-  To furnish an itemised invoice for services rendered.
-  To promote good will between all parties concerned.
-  To furnish warranties covering products/services completed.
-  To obtain prior authorisation for all work done, in writing, or by other means satisfactory to the customer.
-  To notify the customer if appointments or completion promises cannot be kept.
-  To exercise reasonable care for the customer's property while in our possession.
-  To maintain a system for the fair settlement of customer complaints.
-  To uphold the high standards of our profession and always seek to correct any and all abuses within our industry.
-  To uphold the integrity of all members of the South African Vehicle and Body Builders' Association.
-  To always be in strict compliance with all related legislation, regulations and industry standards.

POWER MOTOR CLINIC

SAVABA MEMBER

4005392

MEMBERSHIP NUMBER

Proud Association of

